



Rules of play

At Lost World we know that sometimes a few helpful guidelines can make all the difference in making your family trip a fantastic one. Please read our rules of play to help you get the most out of your visit.

ADMISSION

- Management reserves the right to refuse admission.
- Age restrictions apply.
- Parents/guardians must remain on the premises at all times.
- Lost World reserves the right to restrict play sessions in peak times.
- All children must be accompanied and supervised by a responsible adult at all times (adult 18+).
- Customers will only be able to enter and exit the centre by staff granting access.
- Lost World has a zero tolerance on any form of aggressive behaviour e.g. verbal and physical.
- Smoking/vaping is not permitted in Lost World.
- Lost World reserves the right to close early due to private events.
- Please adhere to all signage whilst in the centre.

CLOTHING

- All shoes must be removed before entering the play area, but socks must be worn at all times.
- Appropriate clothing must be worn e.g. long sleeved tops and legs covered.
- All jewellery and badges should be left with a responsible adult.

FOOD & DRINK

- No food, drink or chewing gum is allowed inside the play area.
- Only food & drink bought at Lost World may be consumed inside the centre.
- Spillages must be reported to a member of staff.

AGE RESTRICTIONS

- **Soft Play** - for children aged 4 to 12 years. Toddler area from 18 months to 3 years.
- **Volcano** - for children aged 4 to 14 years.
- **Interactive Climbing Wall** - for children aged 4 to 12 years.
- **5m Climbing Wall** - for children over 4 years old.

HEALTH & SAFETY

- On entry to Lost World you understand that there is a degree of risk and injuries may occur.
- Lost World takes no responsibility for any injury suffered whilst playing.
- No sharp objects are allowed to be brought into the centre.
- We request that any unwell children/adults do not enter Lost World.
- Regular hand washing is essential in Lost World.
- We ask that children do not climb on the netting for their own safety.
- We ask that children do not play in front of slide exits.
- Nappy changing and potties must be conducted in the toilets provided.
- All accidents must be reported to a member of staff.
- All unattended property on tables is left at the owner's risk.

All personal information that is held by Lost World is within accordance with the terms of our privacy policy which can be found on our website.



www.lost-world.co.uk



Part of Nene Park Trust